

It's very frustrating when there's an emergency news update without captions that breaks into a program. For those of us who are hard of hearing it is impossible to assess what is going on and therefore impossible to know if we should be making plans for our safety or that of our loved ones. It's also frustrating when the local news is delayed due to a movie or other program and they don't provide captions because their captioner 'only works the 10 o'clock show.'